

CORPORATE QUALITY MANUAL

MAHARASHTRA STATE ELECTRICITY TRANSMISSION CO. LTD

CORPORATE OFFICE, MUMBAI

QUALITY OBJECTIVES

- To ensure grid safety and stability.
- To reduce energy losses.
- To reduce cost of operation, material, inventory and project.
- To maintain system availability above 98% HVAC and 92% HVDC.
- To ensure safety of operations.
- To enhance competency and productivity of employees.
- To enhance customer satisfaction.
- To increase actual total MVA installed as a 5.79% of total MVA targeted yearly.
- To increase actual total Ckt Km erected as a 4.71% of total Ckt Km targeted yearly.
- To facilitate open access.
- To ensure compliance with Standard of Performance in HR and Accounts.

Rev: 00

Date: 09.09. 16

Chairman and Managing Director
MSETCL, Corporate Office,
Mumbai