

 <p><b>MAHATRANSCO</b> Maharashtra State Electricity Transmission Co. Ltd.</p>	<p><b>MAHARASHTRA STATE ELECTRICITY TRANSMISSION CO. LTD.</b> (CIN U40109MH2005SGC153646) Automation, Communication, Innovation and Protection Dept.</p> <p><b>Office of the Chief Engineer (ACI&amp;P)</b> Old Load Dispatch center building, Thane Belapur road, Airoli Sector-1. Navi Mumbai-400708. Tel. No: 022-27600405</p> <p>Email: ceaci@mahatransco.in Tel. No: 022-27600405</p>	
---	--	---

**MSETCL/CO/ACI&P/PAMS/Hosting/607**

**Date: 16.11.2023**

**E- ENQUIRY**

**SUB : E-enquiry** for ‘Hosting services for web-based solution and mobile app for Project Activity Management System (PAMS) on cloud IT infrastructure for the upcoming project of 250 nos 132kV substation visibility to SLDC’.

-----

Dear Sir,

Sealed and super scribed quotations are invited for ‘Hosting services for web-based and mobile app for Project Activity Management System (PAMS) on cloud IT infrastructure for the upcoming project of 250 nos of 132kV substation visibility to SLDC’ as per the Schedule ‘A’.

E-enquiry period	<b>From 17.11.2023 to 29.11.2023 1800 Hrs.</b>
Opening of the quotations	<b>30.11.2023 at 15:00 Hrs. (tentative)</b>
Contact person	<b>Mr. Ashish Tribhuwan (Programmer) - 9768776677</b>

**The general terms and conditions are as below:**

**1. Techno-Commercial bid:** The photo copies signed & stamped by authorized person should be submitted for qualifying documents for techno-commercial bid:

- a) PAN Card.
- b) GST Registration certificate.
- c) Income Tax Return for last 3 Years (AY 21-22, 22-23 & 23-24).
- d) Work experience certificate for same nature of work as per subject.
- e) Declaration for providing cloud infrastructure on MeitY empaneled Cloud Service Provider. ([https://www.meity.gov.in/writereaddata/files/CSPs\\_Details\\_11-10-23.pdf](https://www.meity.gov.in/writereaddata/files/CSPs_Details_11-10-23.pdf))
- g) **Price schedule:** The prescribed format for **price bid i.e. Schedule ‘A’** duly filled in with the rates written in words and figures and signed.

All the above documents in physical form should be sent by Registered post or submitted in person to the office of The Chief Engineer, ACI&P Section, MSETCL, C.O., Airoli in the sealed envelope.

**2. SCOPE OF WORK :**

As per **Annexure ‘A’ – Scope of work**

**3. Please super scribe the offer with the following details :-**

- A] Quotation for:-
- B] Submission date:-
- C] Name of the bidder:-

**4. Disqualification:**

Quotations which do not fulfill all or any of the qualifying conditions or are incomplete in any respect or conditional in nature are liable to be rejected.

Undersigned has the full authorization in this regard and / or relaxing / accepting minor deviations / conditions in benefits of the organization.

**5. Terms of payment:**

- A) No advance payment.
- B) Quarterly payment will be made by the MSETCL, C.O. Mumbai within 45 days or as per availability of funds on submission of,
  - Satisfactory completion report of the work along with uptime report of 99% for provided cloud IT infrastructure.

**C) Price variation:**

- In this tender the prices are on FIRM price basis. PRICE VARIATION is not applicable for this tender except any price variation due to variation in taxes by Government of Maharashtra / Government of India.

**6. Tax deduction at source:**

In accordance with I.T. Act 1961, I.T. will be deducted at source at the prevailing rates from the submitted invoices. Similarly any other tax deductible at source, if applicable to this particular work, as per statutory (laid down by Central or State Government), will also be deducted from the invoices at the prevailing rates.

**7. Security deposit :**

The successful bidder should pay security deposit at the rate of 10% of the order value within 7 days from the date of receipt of order, to MSETCL, C.O. Mumbai in form of DD/BG/FDR of Nationalized Bank or Schedule Bank otherwise security deposit will be deducted from 1<sup>st</sup> invoice bill.

The security deposit will be refunded after completion of contract period.

**8. Any amount which becomes payable by bidder to the company under this contract can be deducted by the company from any amount or any amount due on bidder. The amount of security deposit paid by bidder will also be adjusted against such payments.**

**9. Contract agreement:**

The successful bidder will have to execute an Indemnity Bond on stamp paper of Rs.500/- at his own cost within 10 days from the date of receipt of work order.

**10. Guarantee:**

Bidder will have to give the scope of work guarantee provided for any defect or cyber threat arising over a period of time of 2 (two) year. Bidder will have to give free maintenance / service and repairs within the guarantee period.

**11. Penalty:**

The penalty / liquidated damages shall be levied at 1/2% (half percent) of the total contract price per week of delay subject to maximum of 10% (ten percent) of the contract price for the entire scope of work. In case of such maximum delay, the contract may be terminated by MSETCL and the balance work shall be completed by the owner, MSETCL at the risk and cost of the Contractor.

**12. Termination of contract:**

The undersigned reserves the right to cancel the contract, after giving 1 (one) month notice to the contractor, in the event of the breach of contract in any respect.

**13. Applicability of general conditions of contract:**

Notwithstanding anything stated here in the Company's General Conditions of Contract shall be applicable to the contract, as far as they are applicable, in respect of this order.

**14. Jurisdiction:**

The jurisdiction of all legal proceedings / suits as regards to the works under contract will be under Mumbai District Court.

**15. In case of any dispute regarding any clause of the work order or works, the decision of the undersigned will be final and binding on you.**

**Encl.: 1. Annexure - A Scope of Work  
2. Schedule 'A'**

**S/d-**

**(Shashank Jewalikar),  
Chief Engineer (ACI&P),  
MSETCL, Airoli.**

Copy f.w.cs. to:-

- 1) The Senior Manager (F&A), MSETCL, C.O., Mumbai.
- 2) The notice board of ACI&P office.
- 3) Web master for publication on MSETCL website.

## **Annexure ‘A’ – Scope of work**

- Provisioning of cloud infrastructure on MeitY empaneled Cloud Service Provider.
- Hardware infra service for running PAMS web application and mobile app should have,
  - Initial deployment of 1 instance and upgradable to at least 3 instances with related licenses as per work load.  
(1 instance = 1 front-end app server + 1 back-end app server + 1 SQL server.)
  - Data upload/download and data storage as per application requirement.
  - SLA should be maintained at 99% up-time for PAMS.
  - Compliant to standard cyber security standards.
- Application and database server managed service
  - Managed service for configuration maintenance of front-end and back-end application and database servers.
  - MS-SQL database support, MS-SQL cloud-based license.
- Backup service for PAMS
  - Taking backup of application and database instance.
  - Backup retention policy as per MSETCL requirements.
- Restore backup for correctness
  - Service for mock drill to restore backup to test correctness of backup taken.
- Service for publishing PAMS on internet.
  - Service for publishing the PAMS application so as to use application with URL ‘pams.mahatransco.in’ on the internet.
- The time period for work completion shall be 01 month from award of work order.

**Schedule 'A'**

<b>Sr No.</b>	<b>Particulars</b>	<b>HSN / SAC</b>	<b>Unit</b>	<b>Unit price (Rs) (A)</b>	<b>Qty (B)</b>	<b>Amount (Rs) (A*B)</b>
1	Hardware infra service for running PAMS web application and mobile app		Per month		24	
2	App server managed service		Per month		24	
3	Database server managed service		Per month		24	
4	Backup service for PAMS system		Per month		24	
5	Restore backup service for correctness		Per year		2	
6	Service for publishing PAMS system on internet.		Per month		24	
	<b>Total (C)</b>					
	<b>Taxes ( %) (D)</b>					
	<b>TOTAL ( C+D )</b>					
	<b>TOTAL ( C+D ) (in words)</b>					