

MAHARASHTRA STATE ELECTRICITY TRANSMISSION CO. LTD.
CIN No. U40109MH2005SGC153646

From:

Name of Office: The Chief Engineer, EHV PC O&M Zone, Pune.

Office Address: Administrative Building, 3rd floor, Block No.401 & 402, Rasta Peth, Pune-411 011.

Contact No.: 020-26136106/26129913/26137132(P)

Email Id: cepune@mahatransco. in

No. CE/EHV PC O&M/Zone/Pune/IT/ 972

Date: 14.06.2024

E-ENQUIRY (Through MSETCL web page)

Sub: - E- Enquiry for “Supply, Installation, Maintenance of one (1) ‘Internet Broadband Services (Non-BSNL)’ of bandwidth up to 300Mbps, with all set up like router, modem, static Ip & configuration etc. at EHV PC O&M Zone, Pune, Administrative Building, Rasta Peth, MSETCL Pune – 411 011 for three years’ with all features & conditions mentioned in the ‘Scope of the Work’.”

Dear Sir,

Sealed and Super scribed quotations are invited for the supply as mentioned in schedule ‘A’
You are requested to quote your lowest rate for above. The terms & conditions are as follows: -

TERMS & CONDITIONS: -

- 1) The rate should be quoted on firm quotation basis.
- 2) The rate should be inclusive of all taxes and duties applicable.
- 3) The required system/configuration shall be as per the specifications mentioned in **Schedule ‘A’ & ‘Scope of Work’**
- 4) 10 % Security Deposit will be required to be paid by bidder before ‘Internet Connection Installation’. & Will be returned after successful completion of contract period without any interest. Agreement on Rs.500 Paper to be executed by bidder in MSETCL format at the cost of bidder.
- 5) Payment will be in effect within reasonable period.
- 6) Validity of your quotation should be minimum 03 months.
- 7) All material should be Sealed & to be opened in front of MSETCL Officials.
- 8) Any Upgrade in item should be done in front of MSETCL Officials only.
- 9) Your sealed quotations should reach this on or before **dttd. 25.06.2024 at 11.00 hrs without fail. Date of opening of quotations is 26.06.2024 at 11.00 Hrs.(Probable). Quotations received after due date & time will not be considered.**
- 10) Following documents should be enclosed along with your offer: **-PAN Number, GST Registration Certificate, Shop ACT License and Work order or Experience certificate for ‘Broadband Internet services’ minimum 1 number within 3 years of any Private/Government/Semi-government establishment.**
- 11) The right to place an order or to cancel without assigning any reason is reserved with this office.

Thanking You.

Enclosed: Schedule “A”

Yours faithfully

--SD--
(Anil Kolap)
Chief Engineer
EHV PC O&M Zone Pune

Copy to:

AGM (F&A), EHV PC O&M Zone Pune.

MF/Notice Board.

SCHEDULE 'A'

Subject: - “Supply, Installation, Maintenance of one (1) ‘Internet Broadband Services (Non-BSNL)’ of bandwidth up to 300Mbps, with all set up like router, modem, static Ip & configuration etc. at EHV PC O&M Zone, Pune, Administrative Building, Rasta Peth, MSETCL Pune – 411 011 for three years’ with all features & conditions mentioned in the ‘Scope of the Work’.”

Sr.No.	Description of Item	Exclusive Rate Per Month (INR)	GST (%)	GST Amount (INR)	Total Amount Per Month (INR)	Total Amount for 36 Months incl taxes (INR)
	A	B	C	D	E = B+D	F = E *36
1	Providing & Installation of One(1) ‘Internet Broadband Services (Non-BSNL)’ of bandwidth up to 300Mbps as per ‘Scope of Work’					

-SD-
(Anil Kolap)
Chief Engineer
EHV PC O&M Zone Pune

Annexure A - Scope of Work

Subject: Supply, Installation, Maintenance of one (1) 'Internet Broadband Services (Non-BSNL)' of bandwidth up to 300Mbps, with all set up like router, modem, static Ip & configuration etc. at EHV PC O&M Zone, Pune, Administrative Building, Rasta Peth, MSETCL Pune – 411 011 for three years' with all features & conditions mentioned in the 'Scope of the Work'.

- 1) Supply, installation, Maintenance of one (1) 'Internet Broadband Services' of bandwidth up to 300Mbps with all set up like router, modem, **static Ip** etc for three years. In any case bandwidth should not go down than 250Mbps. Data Minimum 300GB Per Month.
- 2) **Media:** Broadband Connection should be on '**optical fiber**' media And Broadband Connection should be terminated and configured in 'Sophos XG firewall 2100' at EHV PC O&M Zone,Pune.
- 3) **Services:** Broadband services shall be provided 24 X 7 days in a week with required support.
- 4) **Installation:** Bidder has to do & provide proper Cabling, Configuration, any kind of splicing, any kind of cables, connectors or any configuration, hardware or software set up, which is required to make Connection Live. Bidder will provide Cat-6 Ethernet termination to the MSETCL Firewall/Switch. Any devices like media converter, patch cords etc. should be given by bidder only. MSETCL will only grant access our premises & rests of the installation, maintenance etc, should be provided by bidder only on his own cost. Any kind of configuration from first & any required time will be done by bidder at his own cost.
- 5) **Equipment & licenses:** All equipment and software's shall be legal, original and licensed. Bidder shall provide finest quality hardware like router, modem etc. Bidder shall allocate one **Static IP** to the MSETCL which shall not be changed during contract period.
- 6) **Price & Billing:** Provided price/rate shall be applicable throughout the contract period. No hike in price shall be admissible; however, if the prices are reduced on any account, benefit of the same should be passed on to MSETCL. Tax Invoices/Bills will be raised on the monthly basis at the end of every month in triplicate by bidder. No quarterly/half yearly/yearly/advance payment will be given by MSETCL.
- 7) At above mentioned location, BSNL Broadband Services are already present. So, to avail different network services, this new Broadband Connection should be 'NON-BSNL', in case of **licensee**, it should be noted that BSNL services should not be used directly or indirectly, If found so, connection will be terminated immediately & any administrative & financial losses will not be given by MSETCL to the bidder.

- 8) **Customer service support:** Bidder shall have customer service and network engineering support available for problem resolution 24 hours per day. Customer problem reporting, status updates, and problem resolution shall follow ISP standard procedures which have been documented and informed to MSETCL by Email on itadmin6000@mahatransco.in
- 9) **Network monitoring:** Bidder shall maintain real-time network monitoring capability on this connection. Bidder shall notify to itadmin6000@mahatransco.in within one day of any unplanned disruptions and outages.
- 10) **Update:** Any kind of software/hardware update due to change/update in technology shall be provided by bidder on his own cost.
- 11) **Security & Cyber Compliances:** Services of the bidder shall comply, 'Cyber Security policies' provided by MSETCL time to time like but not limited to port change, vulnerable services turning off etc. & same shall be done by bidder at his own cost immediately as this is related to the cyber security. This connection should be dedicated to mentioned MSETCL user only, any traffic or violation of Hon. Government of India / a competent authority should not be done by bidder.
- 12) Bidder shall provide their customer care number & email Id for service requests.
- 13) Bidder should not **violate** any regulations as imposed by time to time by Hon. Government of India / TRAI or any such a competent authority in respect of such a links / network. MSETCL shall not be responsible in this case.
- 14) **Customer address:** Office of the Chief Engineer, Administrative Building, Block Number 401 & 402, 3rd Floor, MSETCL, Rasta Peth, Pune – 411 011
- 15) **Shifting:** Generally, link shifting is not required. But, in case, within **same** premises, if link location shifting is required by MSETCL, bidder will shift & fully commission this setup to the new location (in same premise & maximum 300 meters) without any cost to MSETCL and that too within 7(Seven) days from date of notice to the bidder. After 7 (Seven) days, Flat Rs. 200/- (Rs. Two hundred/-) per day penalty will be applicable to the bidder and same shall be deducted from Monthly bills or Security deposit whichever is applicable.

--SD--

AP(IT)
EHV PC O&M Zone, Pune