

**MAHARASHTRA STATE ELECTRICITY TRANSMISSION COMPANY LTD.
CIN NO-U40109MH2005SGC153646**

Executive Engineer, MSETCL, EHV O&M Dn., Sangli Office building, Vishrambag, Tal- Miraj Dist. Sangli- 416415 Contact No. –0233-2305816 (O), 0233- 2304872 (P), 0233-2304873 (F) E-mail ID – ee3120@mahatransco.in Website – www.mahatransco.in

EE/EHV O&M/DN/SGL/T/No. 1212 **Dated** 27/09/2024

Subject:- Enquiry for the Annual Maintenance Contract for Computer & LAN at various EHV S/Stns under EHV O&M Division, Sangli.

Estimated Amount Rs. **5,00,000/-** Including of all Taxes

1. Detail

1.Enquiry No.	E-Enquiry
2. Name of the Work	Annual Maintenance Contract for Computer & LAN at various EHV S/Stns under EHV O&M Division, Sangli.
3.Date for submission of Documents	From 28/09/2024 to 04/10/2024
4. Date for submission of Documents	On or before 04/10/2024 up to 5:30 PM
5. Date & Time (Hrs.) for opening of Enquiry Documents.	a) Technical Bid Opening:-05/10/2024 at 11:00 Hrs onwards; if possible b) Commercial Bid Opening:-05/10/2024 at 14:00 Hrs onwards; if possible
6.Enquiry Amount	Rs. 5,00,000/- Including of GST

TQR. **** Technical Bid:-** Following documents should be attached with the quotation

- 1) Valid Shop Act License
- 2) GST Registration, if applicable,
- 3) PAN CARD document.
- 4) Certificate of Performance of same work with work order within Last 5 Year.

2. SCOPE OF WORK:- Work of Annual Maintenance Contract for Computer & LAN at various EHV S/Stns under EHV O&M Division, Sangli. Enquiry for by the Contractor and accepted by the competent Authority, duly authorized in that behalf by the company at rates and delivers to the place at or within the time specified and without any extra charges or expenses to the company whatsoever other than those mentioned in the accepted tender. Work should be done as per scope of work in Schedule "A".

3. COMPLETION PERIOD :- Work should be completed within 1 Year

4. VALIDITY OF OFFER :- The offer should be valid for our acceptance for a period of 180 days from the due date of opening

Please offer your reasonable rates for the subjected work as per Schedule 'A' given below. The scope of work is also mentioned therein.

SCHEDULE 'A'

Sr. No.	Description	Unit	Rate/unit Excluding of GST	% GST	Rate/unit Including of GST
1	AMC for installation or up gradation of Software problem related to hardware, formatting, Troubleshooting of Network/ LAN problem, IP Setting , Outlook Configuration and SAP Configuration etc. Agency should visit compulsory at every computer and Offices Per Quarter. Also attending Emergency Calls as and when required by users. *Quarterly Billing cycle	Per Quarter per computer			
2	Repair of Motherboard	No			
3	Repairs of UPS including replacement of UPS Battery 12V, 7AH	No			
4	Providing & Fixing of Hard Disk 500 GB SATA	No			
5	Providing & Fixing of RAM 2GB DDR2/DDR3/DDR4	No			
6	Providing & Fixing of SMPS (Power Supply)	No			
7	Laser jet Printer Power Supply with Labour Charges	No			
8	Laser jet Printer Pressure Roller & Sleeve with Labour Charges	No			
9	Laser jet Printer Tonner New	No			
10	Laser jet Printer Paper Packup Gear with Labour Charges.	No			
11	Laser jet Printer Logic Card Repair with Labour Charges.	No			

Note: *Rates shall be quoted including all Taxes.

***All Provided Software/ Material should be genuine, if any software relates issue Attend same in coordination with Zonal IT admin/team.**

*** No any To-and-Fro Charges will paid.**

Encl. 1) Annexure "W"

2) Name of S/Stn & Offices

Yours faithfully,

Sd/-
**Executive Engineer,
M.S.E.T.C.Ltd,
EHV O&M Dn, Sangli**

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v-df	dntpsuko	dntpk i Rrk
1	okfguh ns[kHkky mi foHkx foJkeckx	vfrfjDr dk; Zdkjh vfHk; ark] okfguh ns[kHkky mi foHkx foJkeckx 110 d0gh mi dnfzoJkeckx mi dnf'kstkj rk-fejt-ft-l kxyh
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3	220 ds0gh-mi dnfzej t	vfrfjDr dk; Zdkjh vfHk; ark] 220@110@33 d0gh fejt eqi ks fejt , e-vk; -Mh-l h-] rk-fejt]ft-l kxyh&416 410
4	220 ds0gh-mi dnfz i B	vfrfjDr dk; Zdkjh vfHk; ark] 220@132@33 d0gh i B cSy cktkj toG]dki d [kM jkM] rk-okGok]ft-l kxyh&415 409
5	220 ds0gh-mi dnfzfoVk	vfrfjDr dk; Zdkjh vfHk; ark] 220@33@d0gh foVk] th-u-854] foVk&l kxyh jkM]eqi ksdok] rk-[kkuki ij]ft-l kxyh&415 311
6	220 ds0gh-mi dnf?kkVukns	vfrfjDr dk; Zdkjh vfHk; ark] 220@33 d0gh ?kkVukm]ukx t jkM eqi ks?kkVuknsrk-doBregokG]ft-l kxyh&416 405
7	220 ds0gh-mi dnfz dMxko	vfrfjDr dk; Zdkjh vfHk; ark] 220@132@33 d0gh dMxko th-ua2864]dMxko&fppakh jkM]ekgujko dne uxj]l kufgjk l k[kj dkj [kkU; k toG]okaxh&rk-dMxko]ft-l kxyh&415 304
8	220 ds0gh-mi dnfz tr	vfrfjDr dk; Zdkjh vfHk; ark] 220@110@33 d0gh tr]l Ogzu- 527@1 okMZdz3 t uk dkh jkM]vkj-vkj-dkM]stP; k i kBhexj]tr rk-tr]l kxyh&416 404
9	220 ds0gh-mi dnfzEgS kG	vfrfjDr dk; Zdkjh vfHk; ark] 220@33 d0gh EgSkkG mi dnfz y{ehuxj]eqi ksujokM] rk-fejt]ft-l kxyh&416 009
10	132 ds0gh-mi dnfz f'kj kGk	mi dk; Zdkjh vfHk; ark] 132@33 d0gh mi dnfz f'kj kGk ¼vLoyokMh½] f'kj kGk&dksd: M jkM] vLoyokMh]rk-f'kj kGk ft-l kxyh&415 408
11	110 d-0gh-mi dnfz foJkeckx	mi dk; Zdkjh vfHk; ark] 110 d0gh mi dnfzfoJkeckx]okM]pn dkM]stP; k 'kstkjhrk-fejt]ft-l kxyh&416 415
12	110 ds0gh-mi dnfz doBregokG	mi dk; Zdkjh vfHk; ark] 110@33 d0gh doBregokG vydM OkVkj]tr jkM]jkat.kh rk-doBregokG] ft-l kxyh&416 411
13	110 ds0gh-mi dnfz tr	mi dk; Zdkjh vfHk; ark] 110@33@11 d0gh tr]l Ogzu-527@1 okMZ dz3 t uk dkh jkM]vkj-vkj-dkM]stP; k i kBhexj]tr rk-tr]l kxyh&416 404
14	110 ds0gh-mi dnfz l d k	mi dk; Zdkjh vfHk; ark] 110@33 d0gh l d k rk-tr] ft-l kxyh&416 412
15	110 ds0gh-mi dnfz rkl xko	mi dk; Zdkjh vfHk; ark] 110@33 d0gh rkl xko mi dnfz rk-rkl xko]ft-l kxyh&416 312
16	110 ds0gh-mi dnfz l koGt	mi dk; Zdkjh vfHk; ark] 110@33 d0gh l koGt mi dnfz e-i k-l koGt rk-rkl xko]ft-l kxyh&416 312
17	132 ds0gh-mi dnfz dM]y	mi dk; Zdkjh vfHk; ark] 132@33 d0gh dM]y mi dnfz e-i k-dM]y] dM]kj xko jkM]rk- i yd] ft-l kxyh&416 309
18	110 ds0gh-mi dnfz ckj xko	mi dk; Zdkjh vfHk; ark] 110@33@11 ckj xko mi dnfz bLykeij &rkdkjh jkM]f'knsGk] ckj xko]rk-okGok]ft-l kxyh&415 413
19	110 ds0gh-mi dnfz vk"Vk	mi dk; Zdkjh vfHk; ark] 110@33@11 vk"Vk mi dnfz vkM]j jkM]vk"Vk]rk-okGok]ft-l kxyh&415413
20	110 ds0gh-mi dnfz fn?kph	mi dk; Zdkjh vfHk; ark] 110@33@fn?kph mi dnfz fn?kph &vkV i kMh jkM]eqi ksfn?kph rk-vkV i kMh]ft-l kxyh&415 315
21	v- m- nk o l ao l [foHkx] Lkxyh	dk; Zdkjh vfHk; ark] okfguh ns[kHkky mi foHkx foJkeckx 110 d0gh mi dnfzfoJkeckx mi dnf'kstkj rk-fejt-ft-l kxyh

ANNEXURE (W)
GENERAL TERMS AND CONDITIONS

1) Supervision of the works :

The works shall be under the overall supervision and shall be subject to the approval of the Executive Engineer concerned, or his designated representative. The material to be used in execution of the works must be got approved from him in advance, and only the approved material should be used. All the material should be kept in the custody of the contractor till the completion of the work. The computer system and its accessories should be cleaned using blower once in quarter.

2) Contractor's Employees :

The contractor shall employ and provide onsite only such employees as are skilled and experienced for execution and supervision of works.

3) Damage to persons and property :

The contractor shall indemnify the Company against any losses and claim in respect of injuries or damage to any persons, material or physical damage to any property whatsoever, which may arise out of or in consequence of the execution of the work.

4) Site Clearance :

On completion of the works, the contractor shall clear away and remove from the site all surplus materials, rubbish and temporary work of any kind. The site should be kept clean.

5) Sub-letting of contract :

The contract or any part thereof shall not be assigned, transferred, or sub-let without the prior written permission of the undersigned. Even if such permission is granted, it shall be the responsibility of the principal contractor to whom the work order was originally issued, to execute the works as per the terms of the contract.

6) Security Deposit :

The contractor should pay security deposit at the rate of 10% of the value of the order within 15 days from the date of receipt of order. Security Deposit is payable by (a) BG (b) D.D. from a nationalized / scheduled bank. The S.D. will be refunded after satisfactory completion of the work / guarantee period.

7) Payment Terms :

- i) The tax invoice in triplicate, advance stamp receipt, along with the certification from the Engineer-in-charge for having completed the work satisfactorily, SAP formalities will be made against submission of tax invoice as per availability of funds. No advance payment will be released.
- ii) 100% payment will be made against submission of bills as per availability of funds.

8) Experience :

The contractor should have experience of similar work in MSETCL, MSEDCL or any Govt. organization. The contractor should submit experience certificate along with quotation. The experience certificate should be issued by the Ex. Engineer or equivalent or above authority.

9) Tax deduction at source:

In accordance with I.T. Act 1961, I.T. will be deducted at source at the prevailing rates from the bills. Similarly any other tax deductible at source, (such as GST) if applicable to this particular contract, as per statutory provisions (laid down by Central or State Government) will also be deducted from the bills at the prevailing rates.

10) Liquidated damages for delay in execution :

If contractor fail to complete the works in the stipulated time period, he shall be liable to pay to the Company, the sum equal to one percent of the contract sum (for the delayed portion of work) per week delayed, subject to a maximum of ten percent as liquidated damages, and subject further to Force Major conditions.

Further, if the contractor, after having accepted the contract, is unable to execute the same in full, the Company's reserves the right to get it executed either departmentally or by any other agency, the cost and risk of which shall be borne by the contractor.

11) In case of computer & its accessories AMC, following clauses should be included in AMC
a) After registering complaint by MSETCL employee(substation/office) to Agency, Agency should attend the call in following slab

- 1) 0 - 50 KM --> Within 24 hrs
- 2) 50-100 KM --> Within 48 hrs
- 3) Above 100 Km --> within 96 hrs

If Agency is unable to reach within time limit and fails to produce justified answer for delay (like natural disaster , unavoidable situation etc.), penalty may be imposed

Penalty should be 1% of respective portion of that order value. For eg. If call is registered for computer problem and AMC value 1200 Rs. for each computer in order, then after time limit as mentioned above, penalty will be 12 Rs per day.

b) Before starting of work, Agency should inform to zonal IT team (MSETCL) by mail and must obtain NOC after completion of work from zonal IT team.

12) Termination of contract :

The undersigned reserves the right to cancel the contract, after giving due notice to the contractor, in the event of the breach of contract in any respect if awarded.

13) Applicability of general conditions of contract :

Notwithstanding anything stated herein, the Company's General Conditions of contract shall be applicable to the contract, as far as they are applicable, in respect of this order.

14) Jurisdiction :

All disputes, differences related to the tender / contract shall be subject to the exclusive jurisdiction of Sangli District Courts.

15) The competent authority reserves the right to relax any of the above conditions without assigning any reason thereof.

16) Agreement :

You have to execute indemnity cum agreement bond on Stamp paper of Rs. 500/- in prescribed format, if work order awarded.

Sd/-
Executive Engineer
M.S.E.T.C.Ltd.
EHV O&M Dn. Sangli